

Workers' Compensation Regulatory Services update 12 February 2021

WCRS

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W/CRS

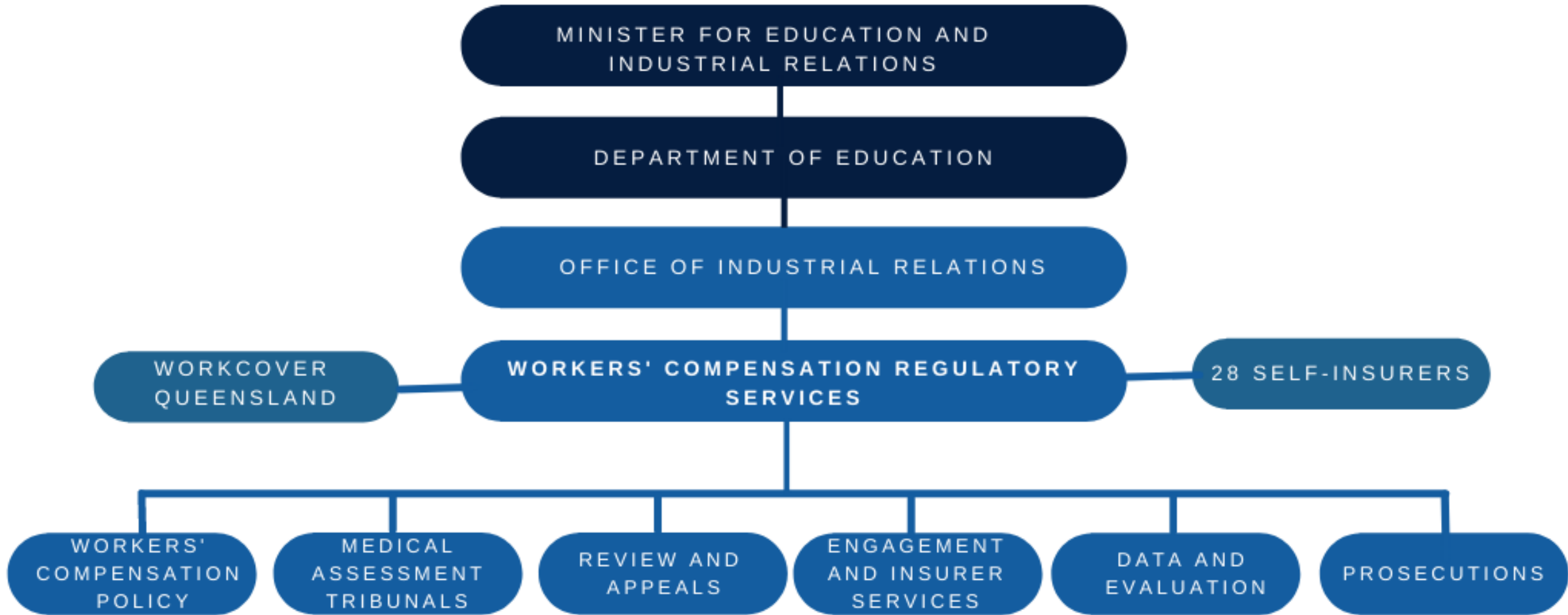
Who are we?

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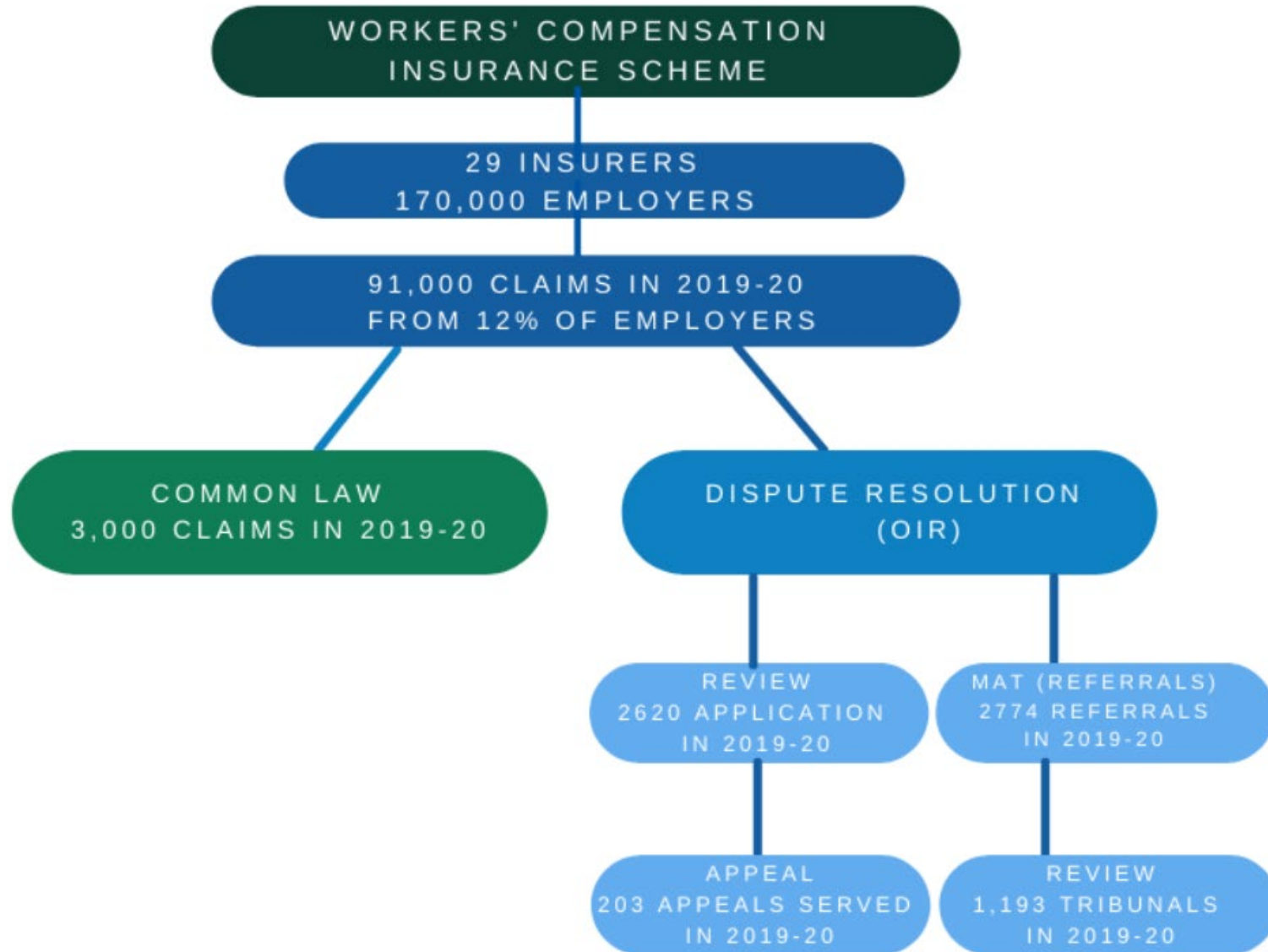
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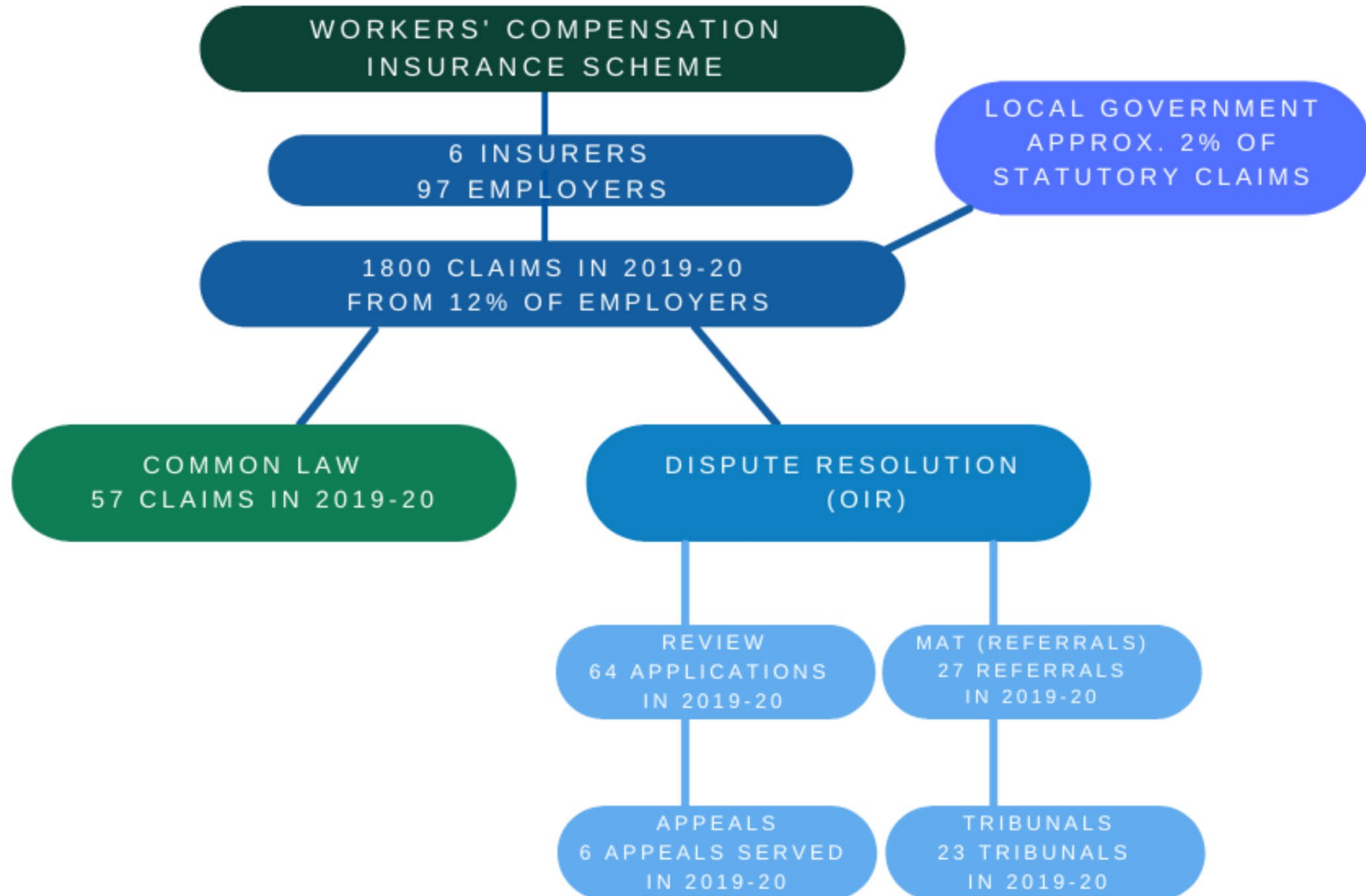


Overview:



Local government industry

Overview:



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W/CRS

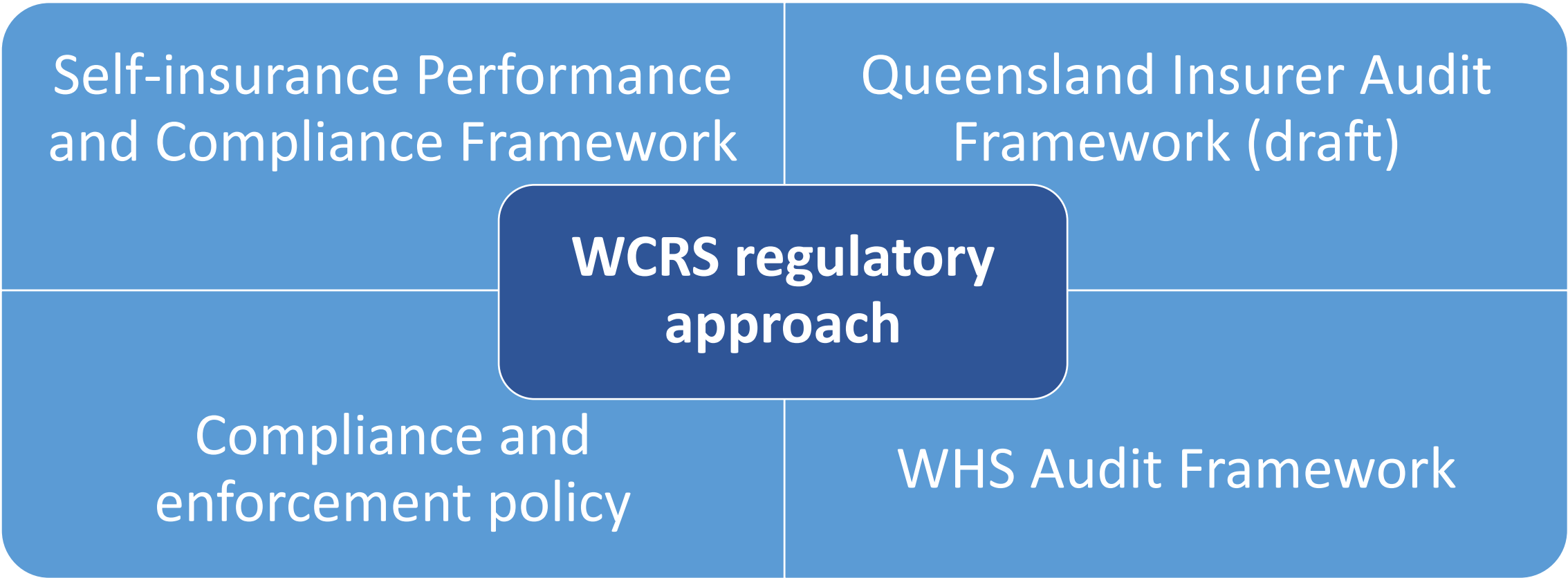
Regulatory Approach

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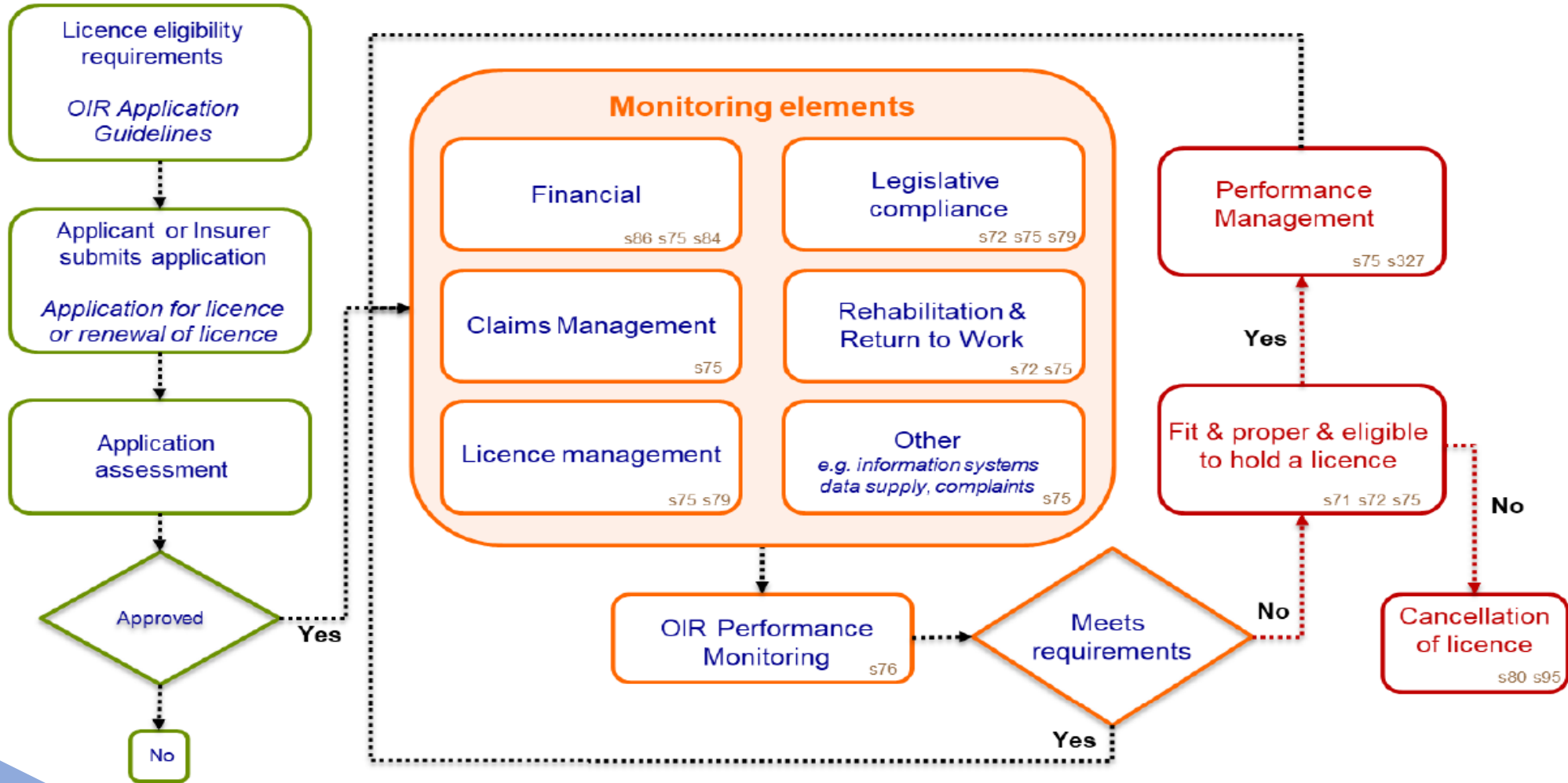


Our regulatory approach



How we regulate self-insurers

Performance and compliance framework



Self-insurer licence applications

Focus:



Complete, timely, transparent, accurate

WCRS

Self-insurers

Provide clear instructions as to what is required

Provide accurate, complete information

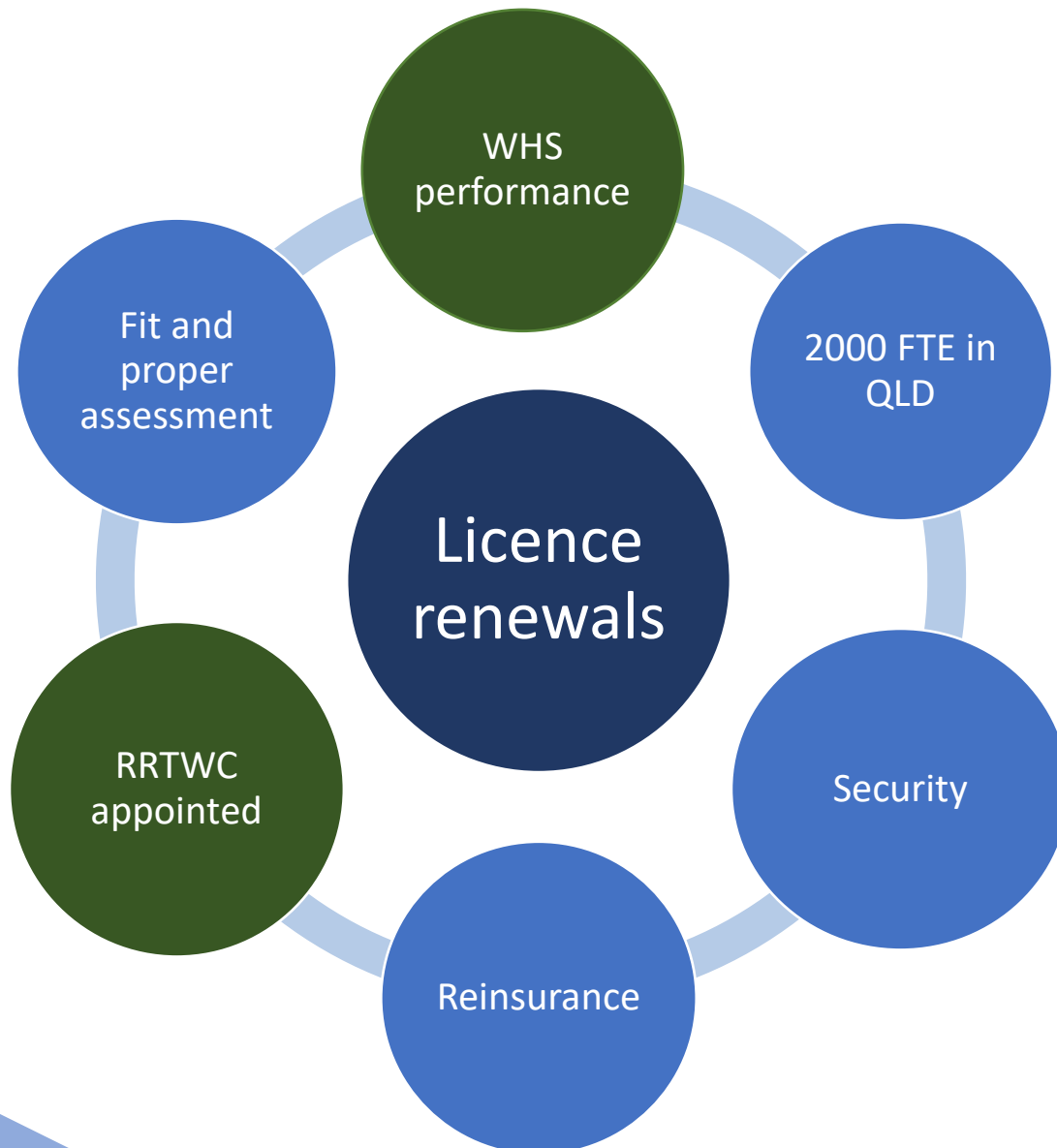
Ask only for necessary information

Provide timely responses to requests for further information

Promptly assess applications

Provide timely response to preliminary assessment

Self-insurer licence requirements



Two-year initial licence

Max four-year renewal



<https://www.worksafe.qld.gov.au/claims-and-insurance/self-insurance>

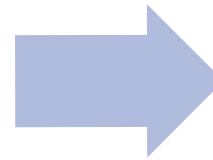
Criteria:

70% score implementing Part 3 NAT
Satisfactory compliance performance

WHSQ Compliance report



Independent audit against NAT
(National Self-insurer Audit tool)



WHS
performance
report

Monitoring self-insurer performance

Focus:



Continuous improvement

WCRS	Self-insurers
Validation and compliance audits	Monitor and report own performance Identify strategies and timeframe to achieve compliance
Identify areas of greatest risk	Proactively respond to risks
Recognise performance	Notify WCRS of non-compliance
Communicate compliance focus and actions	Cooperate with WCRS
Educate and share information on best practice	



Local Government Trends

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Local government industry trends

Key trends

Statutory intimations trending down

Psychological claims trending up

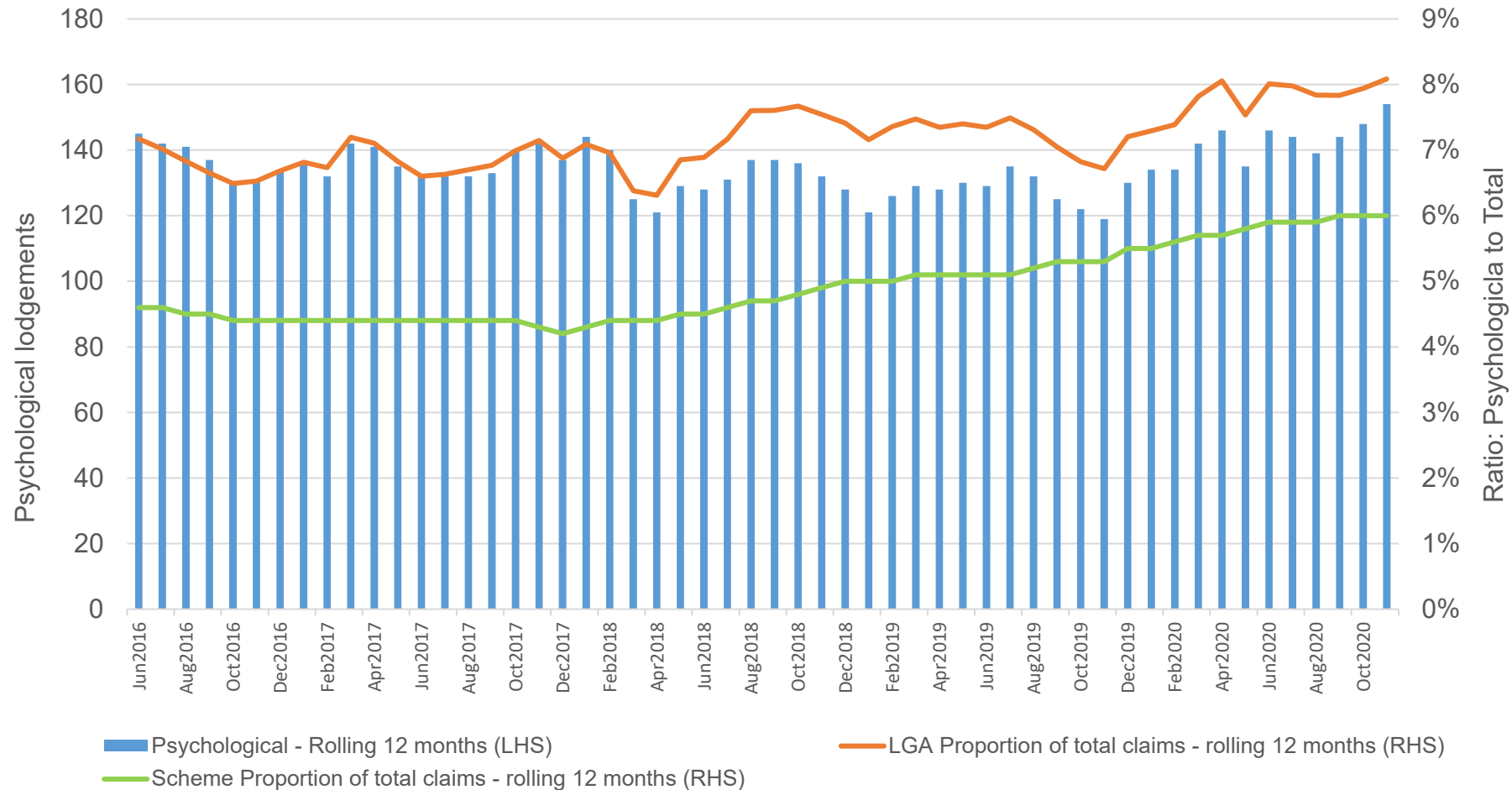
Average workdays lost has been stable

Average cost of finalised TLC stable

RTW rate has been stable

Trend:

Psychological injuries are increasing



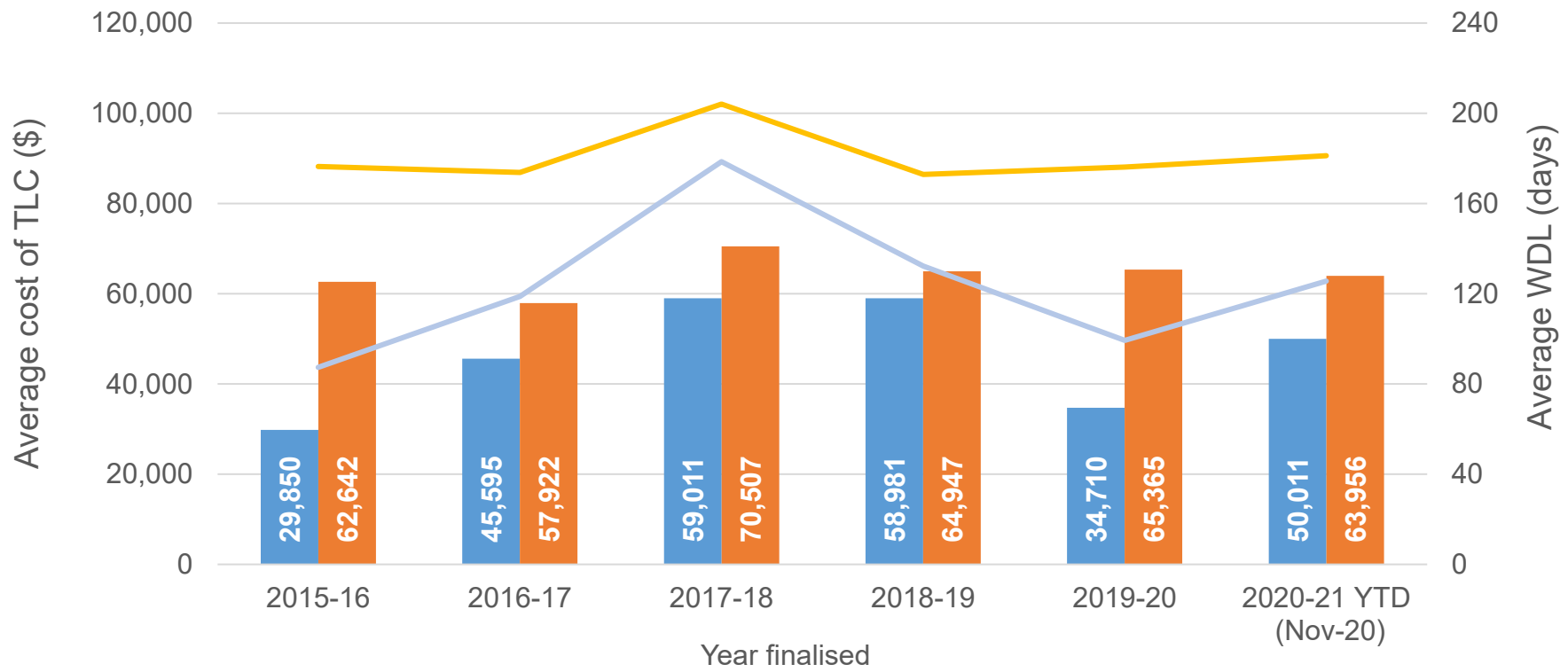
Trend:

PTSD claims have increased over past 5 years

	2015-16	2016-17	2017-18	2018-19	2019-20
PTSD	82	51	31	62	91
Anxiety/stress disorders	34	45	65	45	28
Anxiety/depression combined	11	14	18	12	18
Other	18	22	14	10	9
Total	145	132	128	129	146
Variance %		-9.0%	-3%	0.8%	13.2%

Trend:

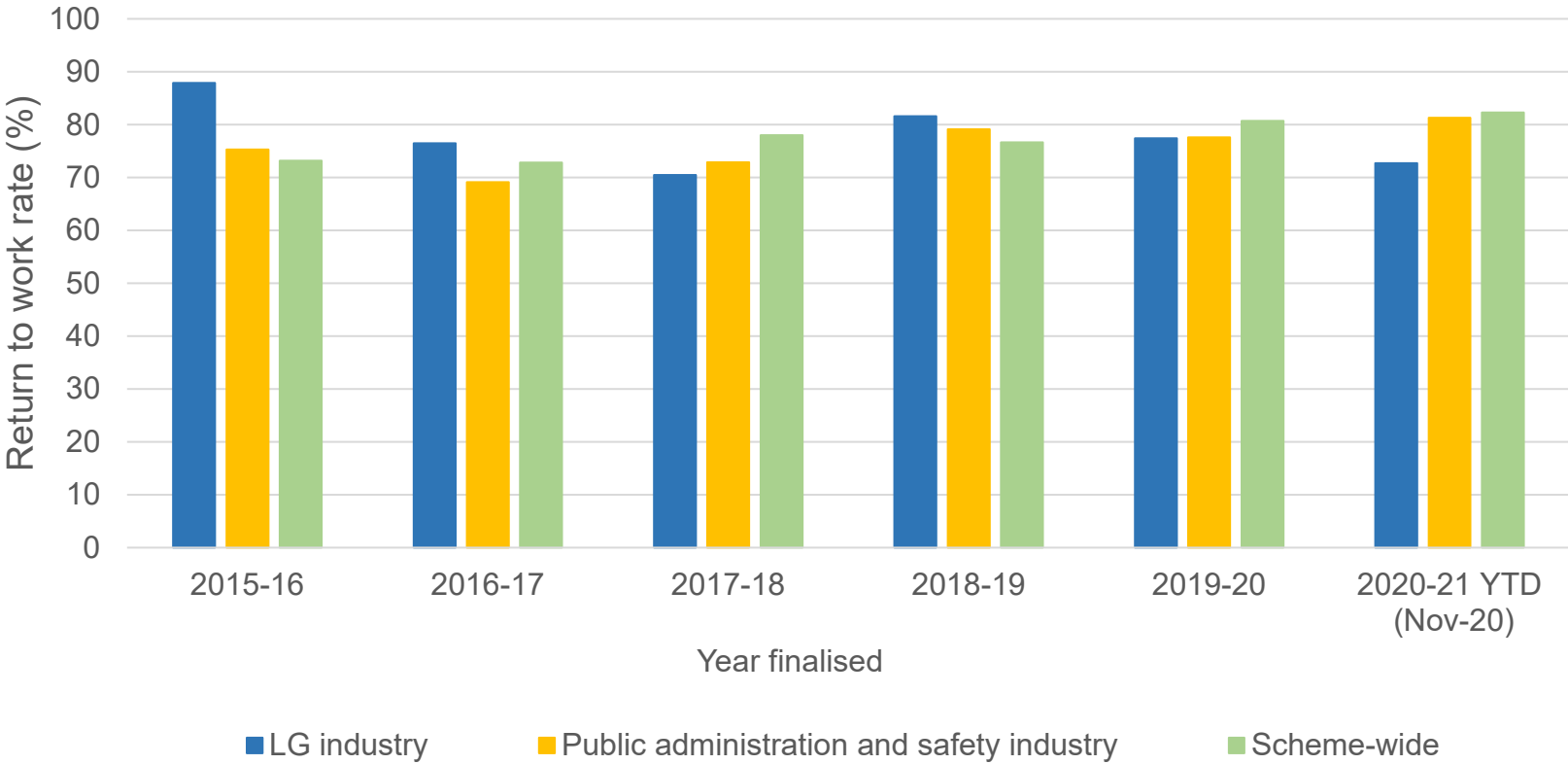
Average cost of TLC reduced in 2019-2020



- LG industry - Average cost (\$) (LHS)
- Public administration and safety industry - Average cost (\$) (LHS)
- LG industry - WDL (RHS)
- Public administration and safety industry - WDL (RHS)

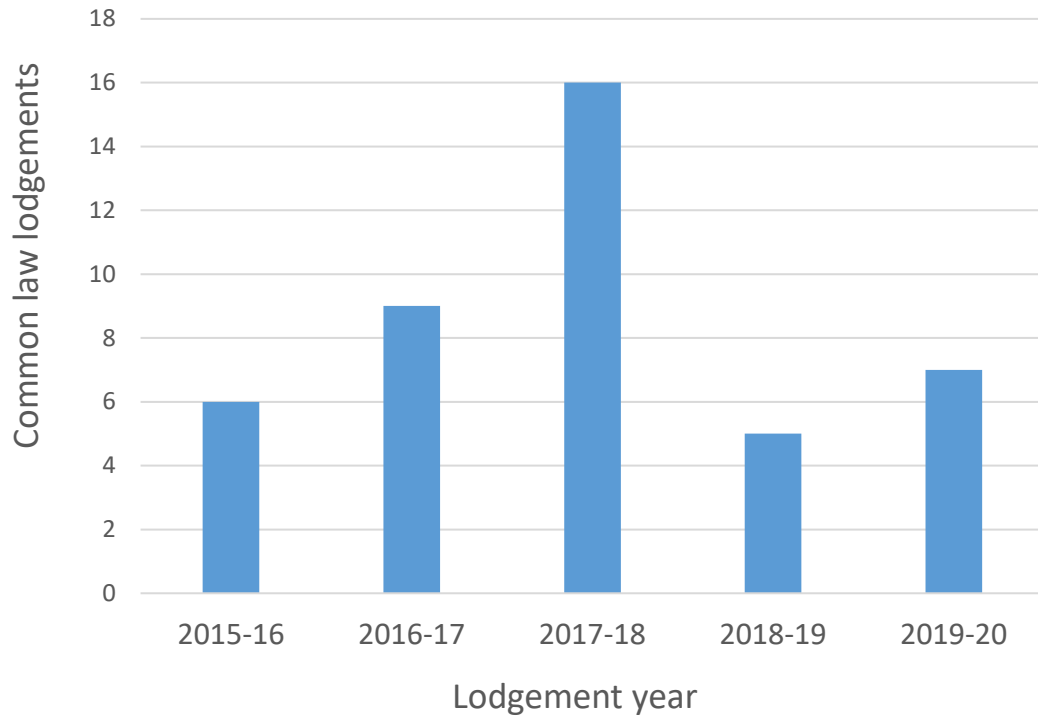
Trend:

Return to work rate (past 5 years)

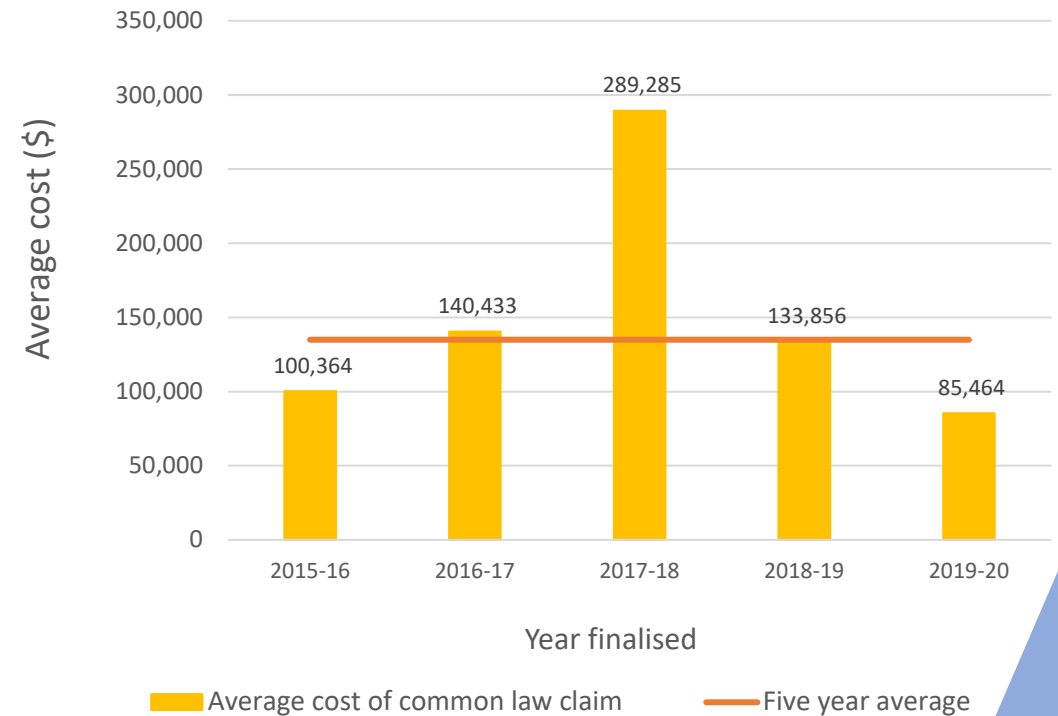


Common law

Common law claims



Average cost of finalised common law claims



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Priorities and Projects

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Workers' compensation scheme priorities

COVID-19 response

Virtual Medical Assessment Tribunals

No contact reviews, appeals and prosecution hearings

Flexible and tailored support for licence renewals



Workers' compensation legislation



Queensland

**Workers' Compensation and
Rehabilitation and Other Legislation
Amendment Act 2019**

Key amendments

Discretion on timeframes

Early intervention for psych injuries

Accredited RTW programs

Apologies and expressions of regret

Reporting requirements for self-insurers

Workers' compensation scheme update

Key initiatives and focus areas

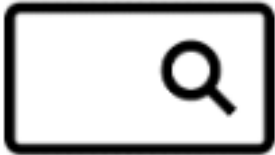
Re-entry to the National Injury Insurance scheme (NIIS)

Presumptive workers' compensation for first responders

Workers' Psychological Support Service pilot program

Mental health first aid training for OIR staff

For more information:



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