

Skytrust Implementation

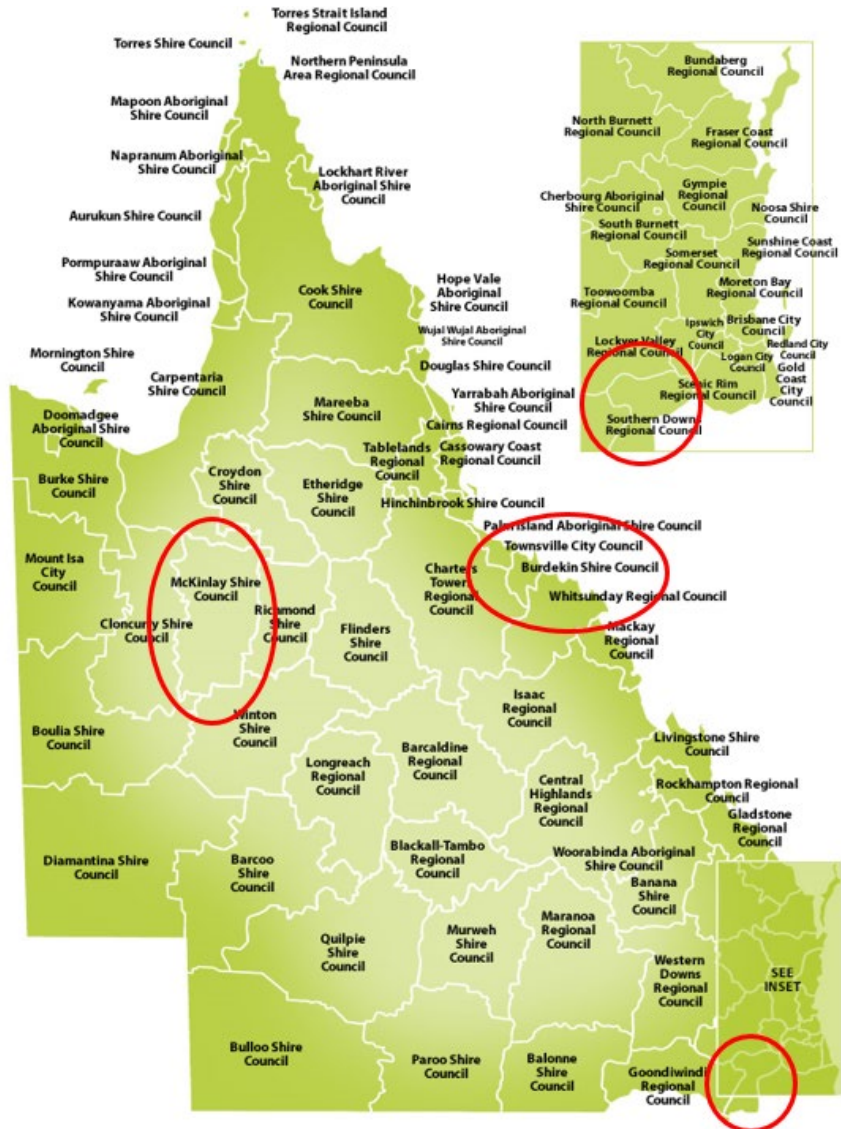
The Local Government Experience



Council Perspectives



Council Perspectives



Quick Council Comparisons

	Burdekin SC	McKinlay SC	Southern Downs RC
Area	5,053 km ²	40,737 km ²	7,122 km ²
No of Employees	273	64	350
No of Contractors	> 50	40-100	-
WHS Team	1 Coordinator 1 Advisor (part time)	1 Officer	1 Coordinator 2 Advisors
Skytrust Implementation	Trial - August 2018 Jan 2019	Sept 2019	July 2019

Council Perspectives



Burdekin
Shire Council



What were we doing before?

- ❖ Paper based processes and forms
- ❖ Excel spreadsheet
- ❖ Manual processes
- ❖ Proprietary systems with single or limited functionality
- ❖ No traceable workflow



System Selection

- ❖ Identified functionality requirements
- ❖ Reviewed different products - Off Shelf vs Customised, Self hosting vs Cloud
- ❖ Determined accessibility requirements - Web based portal, An app for smart devices
- ❖ Ease of use - What will the end user be able to do, field based activities
- ❖ Workflow traceability
- ❖ Price



Council Perspectives



Home of...



Modules Selection

- ❖ Safety - Incident, hazards, SDS, Risk assessments (SWMS, JSA), Risk Register
- ❖ Action Management
- ❖ Dashboard
- ❖ Documents
- ❖ HR - Training
- ❖ Online Induction & Training
- ❖ Quality (BSC) - Non conformance, Opportunities for improvement
- ❖ Multi Division Platform
- ❖ Reporting
- ❖ Inspections
- ❖ Projects
- ❖ Injury Management

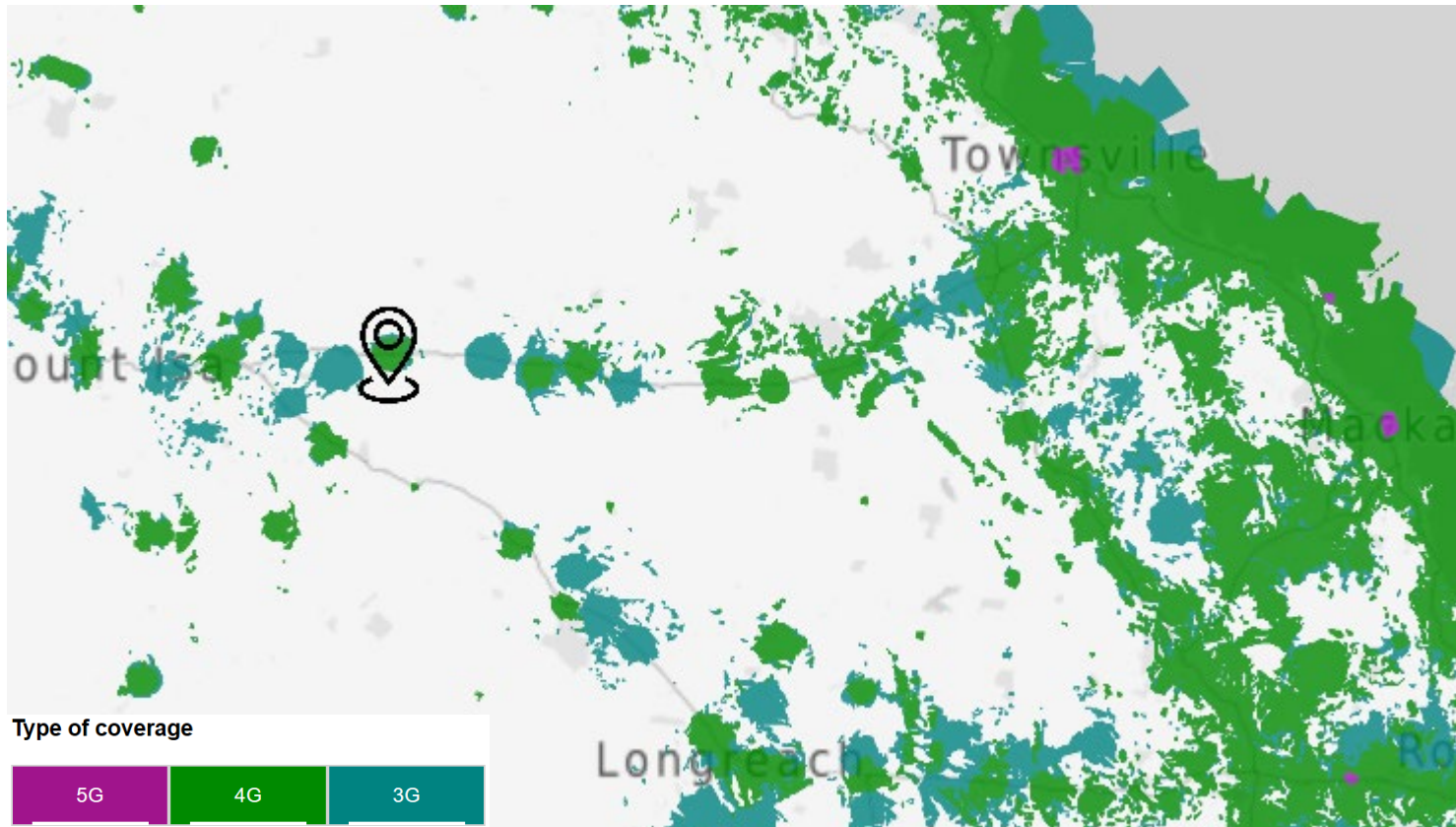
Device availability

- ❖ Device budget
- ❖ Type of device - mobile phone, tablet, laptop etc.
- ❖ Accessibility of Skytrust modules on devices
- ❖ Skill level of users
- ❖ Intuitive system



Mobility

- ❖ Availability of smart devices
- ❖ Mobile service coverage in remote areas
- ❖ Offline capability



Council Perspectives



Queensland's coolest town...



Home to over 40 wineries...



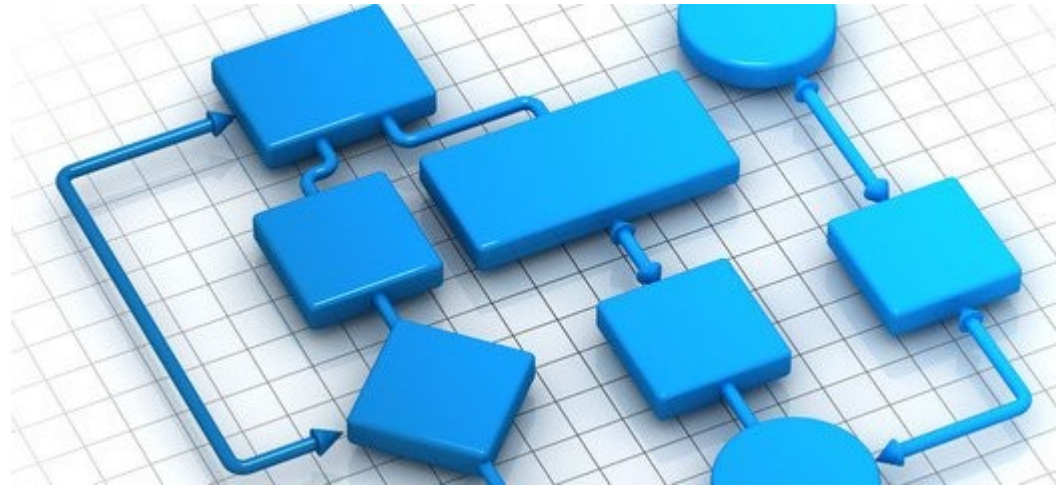
Change Management

- ❖ Communication to intended users
- ❖ Development and delivery of training
- ❖ System trials
- ❖ Opportunities for improvement
- ❖ Literacy and numeracy



Process Management

- ❖ Management of change from paper to technology
- ❖ Development and understanding of workflows
- ❖ Adaptation of existing processes to align with Skytrust
- ❖ Phased approach
- ❖ Interim processes



QUESTIONS?